

# 5 KEY THINGS TO KNOW ABOUT **BIOHAZARD** COMPANIES

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## WHY BIOHAZARD CLEANUP IS BEST LEFT TO PROFESSIONALS

When the unthinkable happens, it's recommended that property owners do not try to clean up the scene themselves for the following reasons:

- Prevent the spread of bloodborne pathogens
- Ensure safe and complete remediation (eg: PPE, training, experience)
- Abide by state regulations for transportation and disposal
- Ensure structure is safe to occupy
- Prevent further trauma



## HOW TO EVALUATE BIOHAZARD COMPANIES ONLINE

It's important to research the companies you are recommending. A few ways to gauge their experience and expertise are to:

- Google the local biohazard companies
- Evaluate their websites, social profiles, news coverage
- Read their reviews
- Schedule in-house presentations or video calls to learn more
- Ask for education materials



THREE

## QUALIFYING QUESTIONS TO ASK

Key questions to ask biohazard companies to make sure they will be a reliable referral partner:

- What is your experience in this industry?
- How quickly does your business respond?
- What do you do with the photos you take?
- Can you help with an insurance claim?
- Do you do the repairs or work with companies that do?
- How is this work paid for and what will it cost?
- How do you dispose of the waste?





FOUR

## QUESTIONS BIOHAZARD COMPANIES MAY ASK

Biohazard teams may ask the victim, renter, or property owner some of the following questions before entering and beginning work:

- Are you the property owner or renter?
- Is there anything you want us to find or save for you?
- Are there animals on the property?
- Has law enforcement released the scene?
- What is the best way for our team to access the property?
- Would you prefer to sign our work order in person or remotely?
- Who should be the point of contact for questions or approvals?



## PAYMENT OPTIONS: INSURANCE

Remediation may be covered under a homeowner's insurance policy. The only cost will be the insurance deductible, which varies by policy.

### Homeowner's insurance:

- If there is a mortgage, there is homeowner's insurance
- Deductible varies and is paid by homeowner

### Renter's insurance:

- May cover personal property, generally does not cover the structural remediation
- Biohazard companies may need to contact the property manager, owner, or management company



Five

## PAYMENT OPTIONS: INFO TO OPEN A CLAIM

If a biohazard company plans to open an insurance claim on the customer's behalf, they will need the following information:

- *Name of the insured* - The name of the individual on the insurance policy
- *Insurance carrier* - Business name of the insurance provider
- *Policy number* - The insurance policy number
- *Date of loss* - This is the date when the event that caused the damage or loss occurred



## **PAYMENT OPTIONS: CUSTOMER PAY**

Costs for biohazard remediation can vary based on the scope of work to properly remediate the impacted area. Estimates need to be done in person and will likely be given as a range.

- Homeowners requesting an estimate should expect a range, as initial assessments cover only surface-level cleanup—deeper issues may emerge during remediation
- Ask about financing options with quick approval, low or no interest options, and no hidden fees

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# Colorado Resources

## **Victim Advocacy and Support**

- Colorado Organization for Victim Assistance (COVA)  
(303) 861-1160  
[info@coloradocrimevictims.org](mailto:info@coloradocrimevictims.org)  
[www.coloradocrimevictims.org](http://www.coloradocrimevictims.org)
- Safehouse Progressive Alliance for Nonviolence (SPAN)  
(303) 449-8623  
[info@safehousealliance.org](mailto:info@safehousealliance.org)  
[www.safehousealliance.org](http://www.safehousealliance.org)

## **Financial Assistance and Victim Compensation**

- Colorado Crime Victim Compensation Program  
[www.colorado.gov/pacific/dcj](http://www.colorado.gov/pacific/dcj)
- Victim Assistance and Law Enforcement (VALE) Program  
[www.colorado.gov/pacific/dcj/vale](http://www.colorado.gov/pacific/dcj/vale)



# Colorado Resources

## **Mental Health and Counseling**

- National Alliance on Mental Illness (NAMI)  
(303)-321-3104  
[info@namicolorado.org](mailto:info@namicolorado.org)  
[www.namicolorado.org](http://www.namicolorado.org)
- Rocky Mountain Crisis Partners  
(844) 493-8255, text "TALK" to 38255  
[www.coloradocrisiservices.org](http://www.coloradocrisiservices.org)

## **Domestic Violence and Abuse**

- The Rose Aandom Center  
(720) 337-4400  
[info@roseandomcenter.org](mailto:info@roseandomcenter.org)  
[www.roseandomcenter.org](http://www.roseandomcenter.org)
- Violence Free Colorado  
(303) 962-0933  
[info@violencefreeco.org](mailto:info@violencefreeco.org)  
[www.violencefreecolorado.org](http://www.violencefreecolorado.org)



## **Bio-One of Colorado**

**BioOneColorado.com**

**720-365-2393**

## **Bio-One of Denver**

**BioOneDen.com**

**303-946-8834**

## **Bio-One of Colorado Springs**

**BioOneColoradoSprings.com**

**719-421-1121**

